Important: Read This First

VERITAS[®] NetBackup™ 4.5 General Availability Errata Sheet

This document contains additional release information that you should know prior to installing your NetBackup product. This information is an addendum to the NetBackup 4.5 Release Notes document found on the CD-ROM for this product release. Please read this document and the NetBackup 4.5 Release Notes document before you begin product installation.

NetBackup information on the Web

The VERITAS support web site includes a variety of articles and notes on NetBackup 4.5. These articles provide up-to-date lists of supported operating systems, peripherals, known problems and issues when operating NetBackup, and other additional information about the NetBackup 4.5 Release. To locate this information perform the following steps:

- 1. Go to http://www.support.veritas.com on the web.
- 2. Click Knowledge Base Search.
- 3. Select NetBackup DataCenter from the Search Product: drop-down list.
- 4. Select 4.5 from the Search Version: drop-down list.
- 5. Click Search Now.

The files that relate to NetBackup 4.5 will be listed along with their descriptions.

Known Problems and Limitations

- 1. TapeAlert based drive cleaning will not be available for 8mm and DLT3 drive types until the first NetBackup 4.5 patch. This affects any media servers with these drives attached. Solutions for this limitation include:
 - Frequency-based cleaning can be used for non-shared storage environments. However, this practice may not be recommended by some drive manufacturers.
 - Drive types, media types, and densities can be changed from 8mm to 8mm2 or 8mm3, DLT3 can be changed to DLT or DLT2.
 - The operator could monitor the tpclean -L output for CLEANING NEEDED messages and manually clean using the tpclean -C <*drive name*> command.

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- 2. The Vault and Activity Monitor components of the NetBackup-Java Administration Console may report errors on the HP-UX 11.0, if the HP-UX 11.0 patch PHNE_22397 is not installed. VERITAS strongly recommends that you install this patch if you plan to use the NetBackup-Java Administration Console. This patch fixes the following two issues stated in the *NetBackup Release Notes for UNIX and Windows* document:
 - p. 118: "NetBackup Java Interfaces" Item #27. "When logged into an HP-UX NetBackup server, you may see a warning dialog... when using the Activity Monitor. ..."
 - p. 190: "Vault" Item # 4. "When your NetBackup Java Administration Console is logged into an HP-UX NetBackup server, and when you are using this console to edit Vault profiles, you may see a warning dialog..."

For more details, consult the *NetBackup Release Notes for UNIX and Windows*, or read the full Tech Note at http://seer.support.veritas.com/docs/246013.htm.

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