



# Netra™ CP2060 CompactPCI Board Read Me First

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# Netra CP2060 CompactPCI Board Read Me First

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This *Read Me First* document is written for users of the Netra™ CP2060 CompactPCI Host/Satellite board. The Netra CP2060 CompactPCI host/satellite board is a crucial building block that network equipment providers (NEPs) can use when scaling and improving the availability of next-generation, carrier-grade systems. Based on industry standards, it provides a low-cost solution easily customized for satellite processing.

Information on hardware, software, firmware, documentation, and patches for this product is located at the product website:

<http://www.sun.com/microelectronics/commprovider/cp2060/details.html>

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**Note** – Do not install the XCP2060-TRN I/O Transition Card before reading the *XCP2060-TRN I/O Transition Card Read Me First for Netra CP2060/CP2080 CompactPCI Boards* (part no. 816-0250-xx).

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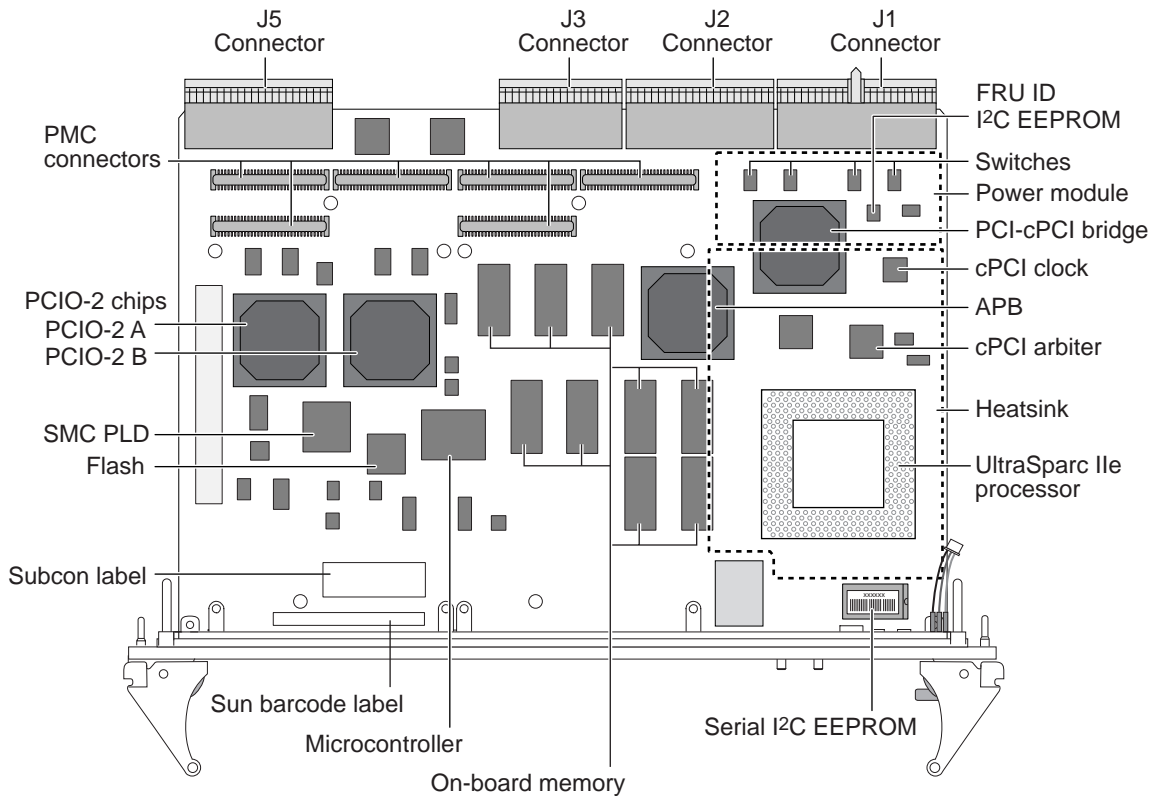
## Check the Contents of Your Shipment

Be sure to check the contents of your package against the packing list on your box.

*Please keep the Sun™ packaging as this will be required for the return of any failed units for repair.* If any of the items are missing or damaged, contact your authorized Sun representative indicated in the section “Technical Support” on page 4. This document is shipped with the following CP2060 board assembly (see FIGURE 1):

- Assembly, CP2060S-500 (P/N 375-3021-xx)

A Certificate of Paid Royalty for Embedded Use of Solaris™ Operating Environment is included (P/N 816-2663-xx).



**FIGURE 1** Illustration of a Typical Netra CP2060 Board

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**Note** – The Netra CP2060 board illustration in FIGURE 1 of this document supersedes the illustration shown in Chapter 3 of the *Netra CP2060/CP2080 Technical Reference and Installation Manual* (part no. 806-6658-xx).

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Some key components such as the heatsink and the power module are shown as dotted lines in FIGURE 1 so as to better illustrate the components on the board that lie below these devices.

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## Safety Considerations

For safety considerations, refer to the *Netra CP2060 and CP2080 Technical Reference and Installation Manual* (part no. 806-6658-xx) for this information. This document can be found at the product website.

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## Software Information

The Solaris 8 1/01 operating environment and compatible versions are supported by the CP2060 board. The *CP 2000 Supplemental CD 3.1 for Solaris 8* (part no. 704-7710-xx) contains additional features for the CP2060 board, such as satellite hot swap support. For information on how to obtain the CD, please refer to the product website.

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## Hardware Information

This section provides information current at the time the CP2060 board was shipped.

The CPU module, the heatsink, the power module, and the front panel are an integral part of the CP2060 board. Any attempt to remove these components from the board will void your warranty. Please see the *Netra CP2060 and CP2080 Technical Reference and Installation Manual* (part no. 806-6658-xx) to determine the location of these components.

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## Related Documentation

Please refer to the *Netra CP2060 and CP2080 Technical Reference and Installation Manual* (part no. 806-6658-xx) for comprehensive technical details. The manual can be downloaded from the product website.

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# Technical Support

If you have any technical questions or issues that are not addressed in the Netra CP2060 board documentation set or on the website, contact your local Sun Enterprise Services. For customers in the U.S. or Canada, please call 1-800-USA-4SUN (1-800-872-4786). For customers in the rest of the world, find the World Wide Solution Center nearest you by visiting our website:

<http://www.sun.com/service/contacting/solution.html>

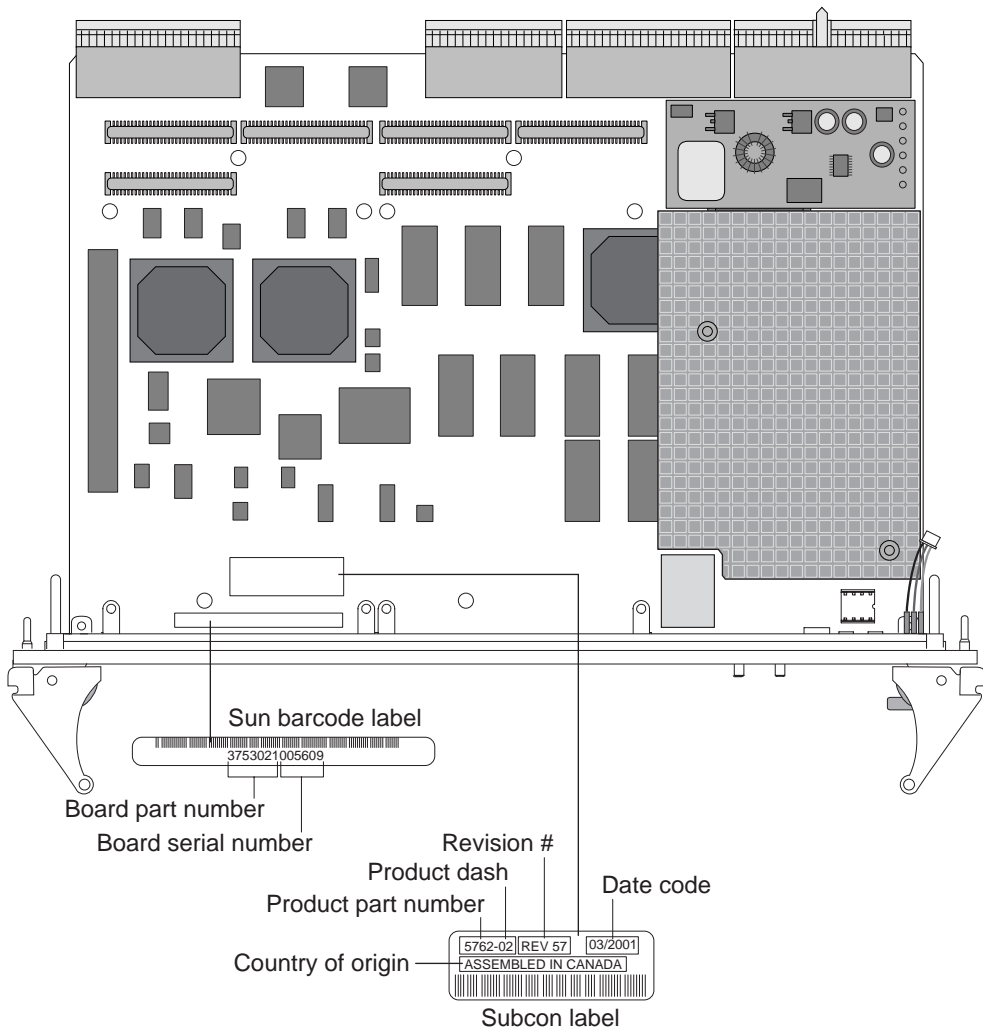
When you call Enterprise Services, be sure to indicate that the Netra CP2060 board was purchased separately and is not associated with a system. Please have the board identification information ready (see FIGURE 2). The CP2060 board part number, serial number, and revision can be found on the board labels. For proper identification of the board, please see the list below and FIGURE 2. The Sun Microsystems™ barcode label provides the following information:

The Sun barcode label provides the following information:

- Board part number (for example, 3753021) which is the first seven digits on the barcode label.
- Board serial number (for example, 005609) which is the next six digits on the barcode label.

The Subcon label provides the following information (see FIGURE 2):

- Product part number (for example, 5762), product dash (for example, 02) and revision number (for example REV 57).
- Board date code (for example, 03/2001) which represents the third week of year 2001.
- Country of origin (for example, ASSEMBLED IN CANADA)



**FIGURE 2** Labeling on a Typical CP2060 Board

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**Note** – The labeling location shown in FIGURE 2 of this document supersedes the illustration shown in Chapter 1 of the *Netra CP2060/CP2080 Technical Reference and Installation Manual* (part no. 806-6658-xx).

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# Before Returning Your CP2060 Board to Sun Enterprise Services Or World Wide Solution Center

You *must* get Return Material Authorization (RMA) numbers from Sun Enterprise Services or the World Wide Solution Center for each part you intend to return.

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**Note** – If Sun Enterprise Services asks for a system serial number, be sure to indicate that the board was purchased separately and is not associated with a system. Identify the product by part number as indicated in the section above.

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Sun Enterprise Services will give you specific details on the return procedure for your geographic area. In addition, follow these guidelines in packaging the hardware and addressing the package.

- Take electrostatic discharge (ESD) precautions while handling the board:
  - Handle the board only by the nonconducting edges.
  - Do not touch the components or any metal parts.
  - Always wear a grounding wrist strap when handling the board and be sure the wrist strap is connected to ground.
- Please use the original or equivalent packaging material to return the failed part.
- Make sure the RMA number is on the box containing the part. The outermost box needs to have the RMA number and the part number of its primary contents and the following: destination address, source address, for international shipments, Sun Enterprise Services shipping number to expedite handling in customs.
- Remove and retain the Serial EEPROM. The Serial EEPROM holds specific network address data. It may also hold configuration data specific to your installation. You must remove the Serial EEPROM before you return the CP2060 board (see the section “Replacing the Serial EEPROM” on page 7).



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# Replacing the Serial EEPROM

The Serial I<sup>2</sup>C EEPROM is the MAC address carrier and it stores the backup copy of the board MAC address and Host ID information (see FIGURE 1). The CP2060 board supports the Serial I<sup>2</sup>C EEPROM. *If you need to replace the CP2060 board, remove the Serial I<sup>2</sup>C EEPROM from the original board and install it on the new CP2060 board.* To correctly position the host ID board and to precisely install it on the CP2060 board, see *Netra CP2060 and CP2080 Technical Reference and Installation Manual* (part no. 806-6658-xx).

