# Sun StorEdge $^{\text{TM}}$ DDS-4 Tape Drive Installation and User's Guide



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# Sun StorEdge™ DDS-4 Tape Drive Installation and User's Guide

The Sun StorEdge™ DDS-4 tape drive (Figure 1) is equipped with an ultra-wide SCSI-2 (small computer system interface) controller and 8 Mbyte data buffer. The tape drive has a data transfer rate of 3 Mbyte per second before the additional enhancement of data compression, and 6 Mbytes per second with compression (assuming a typical compression ratio of 2 to 1).

This SCSI device is in compliance with ANSI/ECMA DDS, DDS-DC and DDS-4 storage device format standards.

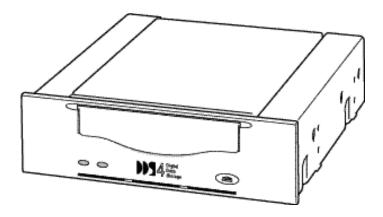


Figure 1 Sun StorEdge™ DDS-4 Tape Drive



# Physical Characteristics

Table 1	Physical Characteristics
Height	41.3 mm (1.6 inches)
Width	146 mm (5.7 inches)
Depth	162 mm (6.4 inches)

Weight 0.98 kg (2.16 pounds, including 5.25" mounting bracket)

## Data Transfer Rates

#### Table 2 Data Transfer Rates

Maximum sustained native	3 Mbytes per second
Maximum burst asynchronous	6 Mybtes per second
Maximum burst synchronous	40 Mybtes per second

# Power Requirements

 Table 3
 Power Requirements

DC voltage	$+12 \text{ Vdc} \pm 10\%$	$+5 \text{ Vdc} \pm 5\%$		
Operational current				
Steady State	400 mA	500 mA		
Maximum	1.2 A	850 mA		

Note – On powering up, both supplies should come up within one second of each other. On powering down, the 12V supply should stay within a  $\pm$  10% limit until the 5V supply drops below 4.5V.

# Panel Descriptions

This section contains descriptions of the front and back panels of the DDS-4 tape drive.

#### Front Panel Control and Indicators

The tape drive has an activity light and an attention light on the front panel. (Figure 2).

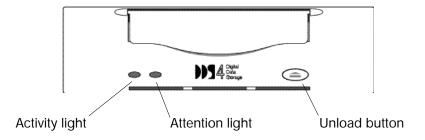


Figure 2 Front Panel Controls and Indicators

#### **Activity Light**

- Flashes green to show activity (loading, unloading, reading, and writing)
- Is a *steady green* when a cartridge is loaded and the tape drive is ready to begin operations

#### **Attention Light**

- Flashes amber to indicate that a cartridge is near the end of its life or that the heads need cleaning (see "Media Caution Signal" on page 6)
- Is a steady amber when there is a hard fault

Refer to Figure 3 for more detail.

Panel Descriptions-November 1999

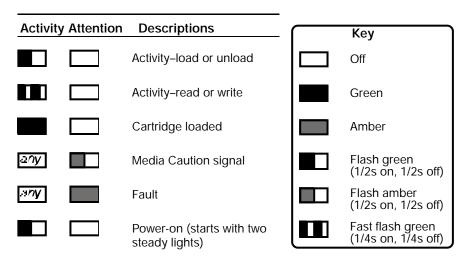


Figure 3 Descriptions of Light Patterns

#### Media Caution Signal

The Sun StorEdge™ DDS-4 tape drive monitors the number of correctable errors that occur during reading and writing. If the number of errors becomes excessive, the tape may be nearing the end of its useful life, or the tape heads may need cleaning.

- If the Media Caution signal appears (flashing amber), clean the tape drive as described in "Cleaning the Tape Drive" on page 16.
- If the signal still displays after cleaning the heads, repeat the operation with a different tape. If this clears the signal, the first tape is nearing the end of its life. Copy the data onto a new tape and discard the old one.

The Media Caution signal is cleared when a new tape is loaded or when the drive is power-cycled.

#### **Back Panel Connections**

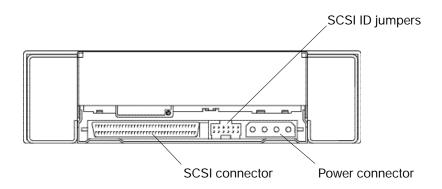


Figure 4 Rear View of Sun StorEdge™ DDS-4 Tape Drive

## Installing the Tape Drive

Installing the tape drive involves the following steps:

- Determining an available SCSI ID within your system
- Setting the SCSI ID jumpers on the tape drive
- Installing the tape drive into your system or enclosure
- Configuring the tape drive for operation with your system

The following section describes how to identify and set the SCSI ID. Refer to your enclosure or system documentation for instructions on how to install a tape drive.

After installing your tape drive, refer to "Software Commands" on page 9 for information about modifying the system files and configuring your system.

## Setting the SCSI ID Jumpers

Refer to the *Answerbook* documentation that corresponds to the version of your operating environment to determine available SCSI target IDs. If you do not have a handbook and would like to order one, visit http://docs.sun.com/ and follow the appropriate links.

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# **For Enclosures With Target ID Selector Switches**

1. Connect the SCSI ID cable from the target ID switch on the interior back panel of the enclosure to the ID cable on the tape drive (Figure 5).

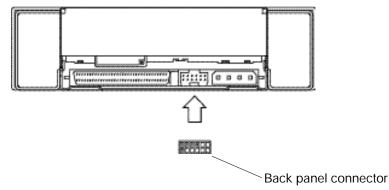


Figure 5 Location of SCSI Address Jumpers

2. Set the target ID selector switch on the enclosure to an available SCSI ID address (tape drives are normally 4 or 5).

## **For Enclosures Without Target ID Selector Switches**

♦ Identify an available SCSI ID (tape drives are normally 4 or 5), and then configure the jumpers on the rear of the drive according to Figure 6.

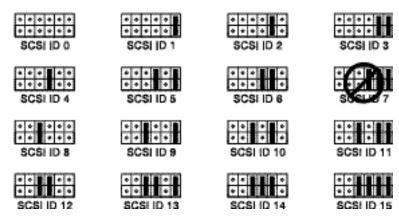
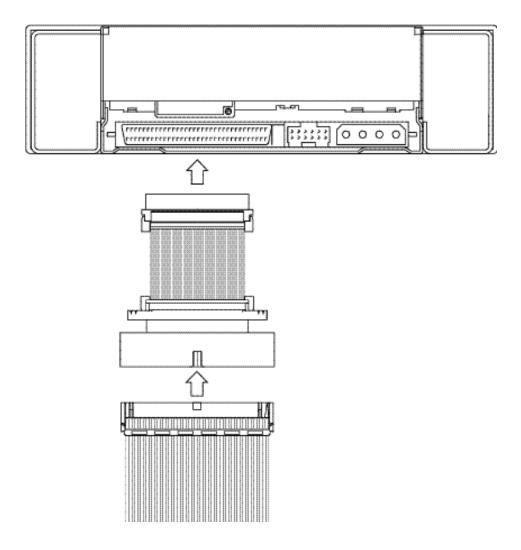


Figure 6 Setting SCSI Address Jumpers

# For Systems With Narrow (50 Pin) SCSI Connectors

- 1. Connect the 50 way SCSI cable from the host to the 68/50 SCSI adapter assembly (Figure 7).
- 2. Connect the 68/50 SCSI adapter assembly to the tape drive (Figure 7).



Narrow (50 Pin) SCSI Connections–November 1999



For information about software commands, refer to the *AnswerBook* documentation for your operating environment. The *Answerbook* also describes how to determine which SCSI target IDs are available and how to configure your system after installation. If you do not have a handbook and would like to order one, visit <a href="http://docs.sun.com/">http://docs.sun.com/</a> and follow the appropriate links.

### Modifying Configuration Files

Depending upon the operating system you have, follow the appropriate procedures

## **Operating Environments**

The Solaris™ operating environment recognizes all tape drives and autoloaders that were supported by Sun when your operating environment was released. If your system uses Solaris releases 2.5.1, 2.6, or 7--all of which were released before the DDS-4 tape drive--you must obtain the appropriate patch listed in Table 4 below so that your operating system will recognise the DDS-4 drive. Please contact your Sun authorized service provider for the current patch revision levels (denoted below by \*\*).

Table 4 Patch Requirements

Operating Environment	Patch-ID
Solaris 2.5.1	103857-**
Solaris 2.6	105847-**
Solaris 7	107460 -**

#### Kernel Modification Procedures

Read this entire procedure before installing patches or editing the st.conf file.

Note – The syntax is critical. Verify the placement of commas, semicolons, and beginning and ending quotation marks. Some numerical fields are preceded by 0x.

 Become superuser and install the appropriate patch for your system listed in Table 4 by referring to the README file included with the patch.
 Do not modify the st.conf file--skip Steps 2 and 3, continue to Step 4, and follow the procedure to halt the system.

Note – Editing the st.conf file manually by following steps 2 and 3 below is strongly discouraged. The patches enable the DDS-4 device on their respective operating environments without any st.conf file modifications. Steps 2 and 3 below are included only for reference and for situations where an st.conf entry is absolutely unavoidable.

2. Become superuser and make a copy of the original st.conf file /kernel/drv/st.conf as a backup (st.conf.old).

%su
Password:
#cp /kernel/drv/st.conf st.conf.old

3. Edit the st.conf file.
Using an editor, scroll through the st.conf file to the following line:

# tape-config-list=

- a. Delete the # character that begins the line, if it hasn't already been removed. (# = comment line).
- b. Using the editor, continue to scroll until you come to the following line entry:

# "HP C1539A", "HP DDS-2 4mm DAT", "HP\_DAT",

c. On the next lines, add the following entry exactly as shown (Note there are six spaces between "HP" and "C5683A.")

"HP C5683A", "HP DDS-4 4mm DAT", "HP\_DAT\_4";

**Note** – Do not use a # character at the beginning of the line just added. The # character is used to comment-out a specific line entry.

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**Note** – If multiple devices are enabled (lines uncommented), only the *last* uncommented line with this format needs to end with a semicolon. All previous lines with this format *must* end with a comma.

d. Using the editor, continue to scroll until you come to the following line entry:

#HP\_DAT = 1,0x34,0,0x19679,1,0x0,0;

e. On the next line, add the following entry exactly as shown:

HP\_DAT\_4 = 1,0x34,0,0x9639,4,0x00,0x8c,0x8c,0x8c,1;

**Note** – Do not begin this line with a # character.

**Note** – This should be the last line entry and *must* end with a semi-colon.

- f. Save the file as st.conf.
- 4. Halt the system following the normal procedure.
- 5. Reboot the system with the -r option to recognize the drive:

ok boot -r

Watch the boot messages for any indications of problems with the  ${\tt st.conf}$  entry.

Note any indicated line numbers. If any error messages occur, edit the st.conf file again and then reboot.

- 6. Install a tape cartridge in the tape drive and allow the drive to fully load the cartridge.
- 7. Verify that the st.conf entry is correct.

%mt -f /dev/rmt/0 status

You may need to replace the 0 with 1, 2 and so on, until you find the number that the system has identifed for this drive.

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- DAT tape drive indicates a Sun StorEdge  $^{\text{TM}}$  DDS-4 tape drive that is correctly recognized. The specific Sense Key returned is usually not an issue.
- No Additional Sense indicates that there are no error conditions.
- Unit Attention indicates that the drive has just been powered on or that a tape has just been inserted.

#### Undesired Responses from the Drive

- SCSI tape drive indicates the st.conf entry is incorrect. You must edit the st.conf file and reboot until you no longer see SCSI Tape Drive.
- No tape loaded or drive offline indicates there is no cartridge in the drive or that the cartridge is not yet loaded. Install a cartridge or wait for the cartridge load to complete and retry the mt status command.
- No such file or directory indicates there is no tape drive attached to that rmt (remote) number. Try another rmt number.

#### Other Sources of Information

• Check the man pages for additional information on software commands.

The man page for the  ${\tt mt}$  command lists numerous helpful commands. This is accessed by typing  ${\tt man}\ {\tt mt}$  .

# Upgrading Firmware From Tape

You can upgrade firmware by inserting a firmware upgrade cartridge.



**Caution** – Do not disconnect the power at any time during a firmware upgrade, particularly when the front panel lights are flashing. This may result in the drive having corrupt firmware or no firmware at all.

#### To upgrade firmware:

- 1. Ensure that the drive is not engaged in any SCSI activity (the Activity light is off and the host is not going to be accessing the drive).
- 2. Insert the firmware upgrade cartridge into the drive.
- 3. Wait while the upgrade process takes place. During the actual erasure and reprogramming of the firmware, it is critically important that you do not power down the drive. The front panel lights flash rapidly during this critical time.
- 4. When the upgrade is complete (after about two minutes), the drive ejects the cartridge. Remove the cartridge and replace it in its box.

#### Note the following:

- If the firmware upgrade is incompatible with your hardware, no upgrade will take place. The drive will eject the cartridge after about 30 seconds instead of the usual two minutes.
- The firmware upgrade cartridge must not be write-protected.
- The firmware upgrade cartridge can only be used a certain number of times. After that, the drive will reformat it for normal data use, although it is not advisable to use it for data.
- You cannot convert a firmware upgrade tape for normal data use.

# Cleaning the Tape Drive

Do not use any method other than a DDS-approved cleaning tape cartridge to clean your tape drive. Clean the heads as follows:

Table 5 Head Cleaning Schedule

No. of DDS Cartridges Used Each Day	Cleaning Interval
1 or less	8 weeks
2	4 weeks
3	3 weeks
4 or more	Weekly

## Tape Cartridge Information

This tape drive uses 4mm DDS (90m, 120m, 125m and 155m length) data cartridges which have typical native storage capacities of 2-20 Gbytes. The cartridges do not require preformatting.

Table 6 4mm Data Cartridge Storage Capacity

Format	Length	Native Capacity	Compressed Capacity <sup>1</sup>
DDS-DC	90m	2.0 Gbytes	4.0 Gbytes
DDS-2	120m	4.0 Gbytes	8.0 Gbytes
DDS-3	125m	12.0 Gbytes	24.0 Gbytes
DDS-4	150m	20.0 Gbytes	40.0 Gbytes

 $1. \ Assumes \ a \ typical \ compression \ ratio \ of \ 2:1-compression \ will \ vary \ depending \ upon \ the \ type \ of \ data \ being \ compressed.$ 



**Caution** – Never use DAT audio media. Always use computer grade media with a DDS/DDS-1, DDS-2, DDS-3 or DDS-4 logo.

#### Thermal Conditioning

To assure proper thermal conditioning, keep the cartridge at the same temperature as the drive for 24 hours before using.

Tape Cartridge Information–November 1999

# Handling and Storage

- Keep cartridges away from anything magnetic.
- Store cartridges in a dust-free environment.
- Keep cartridges away from direct sunlight and sources of heat, cold, or humidity. Constant room temperature and 50% humidity is best.
- Do not open the cartridge door and touch the surface of the tape.

## Inserting a Tape Cartridge

- 1. Make sure all tape drive Attention and Activity lights are off.
- 2. Set the write-protect switch on the tape cartridge (Figure 8) for the desired operation. The switch is open for write-protected and closed for write-enabled.
- 3. Insert the cartridge face up into the drive.
- 4. Push gently on the tape until the unit pulls the cartridge into the drive.

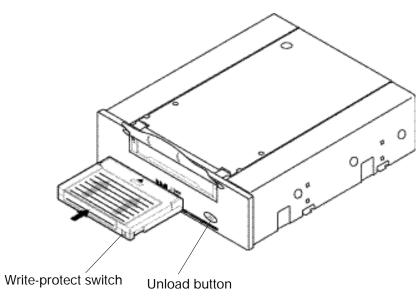


Figure 8 Inserting a Tape Cartridge

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# Removing a Tape Cartridge

♦ To remove a cartridge, press the unload button or issue a SCSI "unload" command.



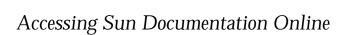
**Caution** – Check the activity light to ensure there is no drive activity before ejecting the tape cartridge.

If the tape drive is free of errors, it performs the following actions in about one minute:

- Completes any command in process
- Writes any buffered information to tape
- Rewinds the tape to the beginning
- Unloads the tape and ejects the cartridge

**Note** – If an error occurs before or during the unload procedure, the tape drive suspends the unload sequence. To clear the error, press the eject button again. The tape drive reattempts the unload sequence, but does not write data in the buffer.





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